## Q1 Is your business located in Douglas County, MN?



| ANSWER CHOICES | RESPONSES |
| :--- | :--- |
| Yes | $96.77 \%$ |
| No (please specify what county.) | $3.23 \%$ |
| TOTAL |  |

## Q2 In which industry does your organization operate?

Answered: 93 Skipped: 0


| ANSWER CHOICES | RESPONSES |  |
| :---: | :---: | :---: |
| Agriculture/Food/Natural Resources | 2.15\% | 2 |
| Arts/Communications | 1.08\% | 1 |
| Construction | 4.30\% | 4 |
| Education/Training | 3.23\% | 3 |
| Finance/Banking | 9.68\% | 9 |
| Government/Public Administration | 0.00\% | 0 |
| Healthcare | 10.75\% | 10 |
| Hospitality/Tourism | 16.13\% | 15 |
| Human Services | 3.23\% | 3 |
| Information Technology | 0.00\% | 0 |
| Manufacturing | 16.13\% | 15 |
| Professional Services | 5.38\% | 5 |
| Retail Trade | 11.83\% | 11 |
| Public Safety/Law/Security | 2.15\% | 2 |
| Transportation/Warehousing | 2.15\% | 2 |
| Wholesale Trade | 2.15\% | 2 |
| Other | 9.68\% | 9 |
| TOTAL |  | 93 |

Q3 How many employees, including yourself, does your organization have?

Answered: 93 Skipped: 0


| ANSWER CHOICES | RESPONSES |
| :--- | :--- |
| $1-5$ | $10.75 \%$ |
| $6-20$ | $24.73 \%$ |
| $21-50$ | 23 |
| $51-200$ | $25.81 \%$ |
| $201-500$ | $20.43 \%$ |
| 501 or more | $9.68 \%$ |
| TOTAL | $8.60 \%$ |

Q4 How many job openings does your organization currently have?


## Q5 Approximately what percentage of your organization's total employment in this area do these open jobs represent?

Answered: 93 Skipped: 0


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| $25 \%$ or fewer | $60.22 \%$ | 56 |
| $26 \%-50 \%$ | $12.90 \%$ | 12 |
| $51 \%-75 \%$ | $3.23 \%$ | 3 |
| $76 \%$ or more | $7.53 \%$ | 7 |
| Not applicable | $16.13 \%$ | 15 |
| TOTAL |  | 93 |

# Q6 Approximately what percentage of those open jobs are for fulltime positions? 

Answered: 93 Skipped: 0


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| None of them | $15.05 \%$ | 14 |
| $1-25 \%$ | $15.05 \%$ | 14 |
| $26 \%-50 \%$ | $9.68 \%$ | 9 |
| $51 \%-75 \%$ | $6.45 \%$ | 6 |
| $76 \%-99 \%$ | $9.68 \%$ | 9 |
| All of them | $34.41 \%$ | 32 |
| Not applicable | $9.68 \%$ | 9 |
| TOTAL |  | 93 |

# Q7 What is the hourly wage for the jobs you're having trouble filling? (Check all the apply.) 

Answered: 93 Skipped: 0



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| $\$ 8.21-\$ 10$ | $1.08 \%$ |  |
| $\$ 10.01-\$ 15$ | $32.26 \%$ | 1 |
| $\$ 15.01-\$ 20$ | $53.76 \%$ | 30 |
| $\$ 20.01-\$ 25$ | $29.03 \%$ | 50 |
| More than $\$ 25 /$ hour | $7.53 \%$ | 27 |
| We're also having trouble hiring salaried employees | $12.90 \%$ | 7 |
| We're not having trouble filling any positions | $4.30 \%$ | 12 |
| Not applicable | $6.45 \%$ | 4 |

Total Respondents: 93

## Q8 On average, how long has it taken to fill jobs to date in 2021?



Q9 On average, how many applications do you receive for each open job?


# Q10 How would you describe the quality of candidates for jobs now compared to what they were pre-COVID? 



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Lower quality than before | $60.22 \%$ | 56 |
| About the same quality as before | $29.03 \%$ | 27 |
| Higher quality than before | $1.08 \%$ | 1 |
| Not applicable/Don't know | $9.68 \%$ | 9 |
| TOTAL |  | 93 |

## Q11 Approximately what percentage of applicants contacted for interviews in 2021 have followed through with them?



# Q12 Approximately what percentage of your job offers have been accepted to date in 2021? 

Answered: 93 Skipped: 0



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| $0 \%$ | $11.83 \%$ | 11 |
| $1-25 \%$ | $32.26 \%$ | 30 |
| $26 \%-50 \%$ | $13.98 \%$ | 13 |
| $51 \%-75 \%$ | $12.90 \%$ | 12 |
| $76 \%-99 \%$ | $12.90 \%$ | 12 |
| All job offers have been accepted | $8.60 \%$ | 8 |
| Not applicable/Don't know | $7.53 \%$ | 7 |
| TOTAL |  | 93 |

# Q13 Of those who accept your job offers, how many never show up for work or leave (voluntarily or involuntarily) within 30 days of starting? 



| ANSWER CHOICES | RESPONSES | 24 |
| :--- | :--- | :--- |
| None, all have stayed at least 30 days | $25.81 \%$ | 27 |
| $1-25 \%$ | $29.03 \%$ | $16.13 \%$ |
| $26 \%-50 \%$ | $3.23 \%$ | 15 |
| $51 \%-75 \%$ | $8.60 \%$ | 3 |
| $76 \%$ or more | $17.20 \%$ | 8 |
| Not applicable/Don't know |  | 16 |
| TOTAL |  | 93 |

## Q14 How have employee shortages caused you to alter your operations? (Check all that apply.)

Answered: 93 Skipped: 0


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Considered relocating to another community | $3.23 \%$ | 3 |
| Cut back on expansion plans | $19.35 \%$ | 18 |
| Increased overtime | $56.99 \%$ | 53 |
| Addressing employee burnout/fatigue | $66.67 \%$ | 62 |
| Limited services/reduced production | $48.39 \%$ | 45 |
| Lower quality of output | $18.28 \%$ | 17 |
| Poorer customer service | $30.11 \%$ | 28 |
| Reduced hours/days of operation | $18.28 \%$ | 17 |
| Not applicable | $13.98 \%$ | 17 |
| Other (please specify) | $7.53 \%$ | 13 |
| Total Respondents: 93 |  | 7 |

## Q15 Which of these factors do you feel contribute most to your organization's difficulty in filling positions? (Check up to 5.)



| ANSWER CHOICES | RESPONSES |  |
| :---: | :---: | :---: |
| Applicants' skills/experience are not satisfactory | 34.41\% | 32 |
| Childcare challenges | 22.58\% | 21 |
| Lack of available housing | 20.43\% | 19 |
| Caring for other family members | 6.45\% | 6 |
| COVID-related health concerns | 8.60\% | 8 |
| Employees don't want to live in the Douglas County, MN area | 1.08\% | 1 |
| Expanded unemployment benefits | 79.57\% | 74 |
| Government stimulus checks | 66.67\% | 62 |
| Language barriers | 1.08\% | 1 |
| Limited benefits offered | 11.83\% | 11 |
| Prefer to work remotely | 7.53\% | 7 |
| Scheduling flexibility | 9.68\% | 9 |
| Small/inadequate pool of candidates | 51.61\% | 48 |
| Wages are too low | 20.43\% | 19 |
| We're not having trouble filling any positions | 5.38\% | 5 |
| Total Respondents: 93 |  |  |

